



IMPACT REPORT 2022/23

ST. LEONARD'S PLACE PEEL

CEO & BOARD PRESIDENT'S REPORT

2022-2023 was a year of success, growth and resiliency for St. Leonard's Place Peel (SLPP).

Responding to the post COVID-19 pandemic remained a significant impact on our programs and services. In efforts to keep our residents and staff safe, SLPP continued working through its' detailed community response, infection control strategies and strict protocols. Thank you to all of our frontline workers, program, and administrative staff for working diligently to protect the health and safety of SLPP's internal community. You remained courageous, resilient and committed to excellence. In turn, we were proud to celebrate all you during our 2022 Holiday party, where we presented various team awards in recognition of those that go above and beyond to deliver our mission each and every day.

We remain thankful to our funders and partners for their invaluable support and consultations. Partnerships with Correctional Service Canada, the Region of Peel and the United Way of Greater Toronto continued to be vital in achieving our mission and our successes over the last year. We are also thankful to all participants and donors that made our inaugural participation in Coldest Night of The Year fundraiser a success. Thank you to the Canadian legion for your support and providing space to host this incredible fundraiser. St. Leonard's Place Peel teams raised over \$8300 for SLPP. These funds will service our residents in a variety of ways.

Over the past year, SLPP has continued to strengthen its capacity as an organization. We obtained our Imagine Canada accreditation recertification status. We continue to meet the highest standards in the areas of board governance, financial accountability and transparency, fundraising, staff and volunteer involvement.

With support of and in collaboration with Region of Peel and Reaching Home, we successfully continued the Out of the Cold and In from the Heat programs. Providing overnight shelter, personal hygiene opportunities and laundry services to men experiencing homelessness during cold winters and hot summers. Thank you to all that are committed to these programs.

Commitment to our residents through innovative programming remains our number one priority. We continue to build, evaluate, and adapt our efforts and abilities to support our clients with goals to maintain their wellbeing, rebuild their lives and integrate back into the community. Together, we optimize quality of life for our residents and in turn care for our community.

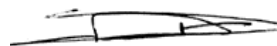
It is a true honor to see St. Leonard's Place Peel grow and prosper.

With warm regards,



LESLIE BARNES

CEO, ST. LEONARD'S PLACE PEEL



SYLVIA KUCINSKA DE OCAMPO

BOARD PRESIDENT, ST. LEONARD'S PLACE
PEEL

MISSION, VISION & VALUES

Mission

We are dedicated to supporting our clients, building their capacity and enabling the development of key life skills through evidence-informed holistic programs and services that optimize quality of life.

Vision

We are an innovative leader committed to building safe and healthier communities of inclusion that care for and value each and every individual.

Values

Client-centered – We believe in the resiliency of our clients, their voice, their right to human dignity and care that is integrated, coordinated and accessible.

Excellence

We are committed to excellence in all aspects of our work through evidence-informed practice and an unwavering commitment to our mission.

Collaborative

We take pride in working cooperatively with a broad range of community partners towards the goal of creating a healthy and safe community.

Innovative

We strive to meet the ever-evolving needs of our clients through new and innovative approaches to client-centered care.

Accountable

We take seriously our obligation to provide the highest quality of care to our clients, and will be transparent in all areas of work, performance, outcomes and deliverables



STRATEGIC PLAN

2019-2023

In consultation with the Board and Senior Leadership team, the strategic plan was extended into 2023 due to the unforeseen limitations as a result of the Pandemic.

Strategic Aim 1

1. Enhance existing supports and services for men with a history of conflict with the law, homelessness, addictions and mental health

Strategic Aim 2

2. Develop our niche and expertise to fill the gap in serving men requiring complex medical, geriatric, neuro behavioral and/or palliative care.

Strategic Aim 3

3. Attract and retain top talent to support the provision of excellence in client-centred care.

Strategic Aim 4

4. Operationalize the 3-year fundraising, brand awareness, and operational efficiency strategy.

Strategic Aim 5

5. Demonstrate accountability, transparency and effective stewardship by way of Accreditation certification



68

Residents completed a successful release.

99

Residents accessed on-site psychiatry sessions.

“Since moving to SLPP, I have experienced living a supportive environment in which staff actively encourage you to be better yourself. Without the housing and supports SLPP provide I would not be able to live and support myself successfully with my past. I am able to support myself and maintain my job with active supports from staff and my supports. SLPP is a non-judgmental environment in which a person’s past does not affect how they are treated.”

-Anonymous

128,300 16

Nutritious meals cooked and served in-house.

Residents went from homelessness to permanent housing.

“Working with SLPP on the day to day operations of managing offenders in the community, I have found them to be a strong partner, dedicated to mitigating the risk of conditionally released individuals thereby contributing daily to public safety in the Peel community. SLPP’s commitment to achieving the goal of assisting offenders to become law abiding citizens is evident in their daily interactions with residents and CSC personnel. It is a pleasure working with such a dedicated team.”

-Toronto West Parole Office Supervisor, Correctional Service Canada

St. Leonard's Place Peel is committed to providing our residents with engaging and therapeutic group activities.

Each activity and program is facilitated in a way that empowers our residents to make healthy choices with regards to their physical and mental wellbeing.

305

Recreation therapy groups held

799

Total participants

105

Life Skills programs held

1018

Total participants

14

Residents volunteered with a partnered non-profit organization in the community



The Phones 4 Change program was created by the Aligning Seniors Against Poverty (ASAP) team at St. Leonard's Place Peel to assist the vulnerable senior population with reducing communication barriers. The team set up an initiative where clients could access working cell phones to connect with family, friends and their community when needed. This initiative went a long way in reducing social isolation.

22,260 33

Bed days in our Community Residential Facility (CRF) program

Individuals were housed in our transitional program that experienced chronic homelessness

34

Day Parole to Full Parole grants without having to remain until Statutory Release

Impact Statements

Resident

“Since moving to SLPP, I have experienced living a supportive environment in which staff actively encourage you to be better yourself. Without the housing and supports SLPP provide I would not be able to live and support myself successfully with my past. I am able to support myself and maintain my job with active supports from staff and my supports. SLPP is a non-judgmental environment in which a person’s past does not affect how they are treated.”

Anonymous

Staff

“I have enjoyed working at St. Leonard’s Place for the last 24 years. I have seen the organization grow and evolve greatly during my time here. I hope to see it grow even more in the future.”

Jim V

Partner

In the challenging landscape of offender reintegration and rehabilitation, SLPP stands as a beacon of hope and transformation. Their unwavering commitment to providing support to the offender population has had a profound impact on countless individuals seeking a second chance. The challenges in this sector are immense, ranging from lack of support, societal stigmas, substance abuse, limited employment opportunities to the personal battles each offender faces, yet SLPP approaches these hurdles with a unique combination of grit and grace, continuously refining their methods to ensure that each individual they serve receives the best opportunity to rebuild their lives. They are truly an asset to CSC and deserve the highest accolades for their work.

Area Director – Toronto West Parole Office, Correctional Service Canada

DIVERSITY, EQUITY AND INCLUSION COMMITTEE



Diversity within the workplace demonstrates
togetherness while promoting equality within an
inclusive workspace.

RAMADAN

Prayer is significantly important during Ramadan, thus, we found it mandatory to offer a dedicated multi-faith space available for our employees that were observing Ramadan to feel free to pray away from any distractions throughout the day.



On a weekly basis, we also offer Bible studies to individuals that are of Christian Faith.

BLACK HISTORY MONTH

SLPP focused on celebrating the diversity, history and culture of Black-Canadians. We received food donations from franchises such as Potluck, Jamaica House and Tinel's, which allowed us to provide our clients with the experience of the authentic taste of the Caribbean. They indulged in some of the more popular delicacies such as jerk chicken, rice and peas, coleslaw, beef patties, fried chicken, Trinidadian Pholourie and tamarind sauce just to name a few. Clients also participated in a fun paint night that allowed them to focus on what black history meant to them. Many were able to identify the power in their lineage while embarking upon a new found awareness of what being a Black-Canadian meant to them.

30 Attended

Paint Night

An opportunity to express pride in black history through art

25 Attended

Guest Speaker- Dr. Vicky

Provided a presentation that informed about the brain functions in relation to mental health

40 Attended

**Guest Speaker-
Henoc Muamba**

Shared his experiences as a black professional within the industry

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In From the Heat Program



The In From The Heat program supported 256 guests in the program. A total of 48 individual men accessed the program for meals, laundry, showers and support. Satisfaction surveys were completed by the guests.

Although the program was intended for men, the program was able to meet the basic needs of a few partners of the guests by providing food, hygiene items and resources that were brought to the women off site.

Hours of operation: 11:00 am to 5:00 pm
Guests will be provided with snacks and access to a shower
and laundry facilities
Call 437-332-9081 for more information
Walk-ins also welcome

This service is for men

Funded by the Region of Peel
and Reaching Home





Program Duration: November 14th, 2022, to March 18th, 2023

COMPREHENSIVE SUPPORT

- Three meals a day (with 66 clients receiving meals despite not staying in the program).
- Daily Laundry services
- Access to showers, hygiene products & clothing
- Supportive counselling - including grief counselling
- Assistance with housing applications resulting in 16 applications completed and two clients housed in the New Leaf program
- Community and healthcare referrals which have benefit 83 clients
- Access to bus tickets and transportation
- Access to employment counselling and support
- Guidance on ODSP and OW benefits
- Strong management support
- Reconnecting clients with their families

SHELTER PROVIDED

The program provided shelter for 1988 men over a 4-month period, offering a lifeline to individuals who would otherwise be on the streets. These individuals faced various challenges, including mental health issues and challenges with addiction.

DIVERSE POPULATION

The program served a diverse population, each with their unique stories of homelessness. In this year, 178 unique clients were assisted, many of whom were newcomers to the program.

DEDICATED STAFF

The success of the program was made possible by the dedicated efforts of 14 staff members who worked tirelessly to ensure the safety and wellbeing of program participants. Their commitment and hard work were acknowledged by clients who expressed deep appreciation for the program.

In summary, the SLPP 2022-2023 Out of The Cold program has made significant strides in providing crucial support and shelter to vulnerable individuals in the Peel region. The program's impact extends far beyond basic shelter provision, as it has touched the lives of those in need, offering hope and a chance for positive change.

178

Individuals stayed overnight

278

Individuals accessed supports and services

1988

Total guests served

Clients often stated that the program had saved their lives, and provided them with a lifeline during difficult times.

“ I felt safe”

“Staff were so kind and helpful”

“This program saved my life.”

“Staff treated me like I mattered.”

“100% of clients would recommend”



COLDEST NIGHT OF THE YEAR

A huge thank you to the Coldest Night Of The Year planning committee for making our first ever Coldest Night Of The Year a huge success!! We had 32 people that joined us at the event which includes 25 walkers and 3 community volunteers that came together to support this worthy cause. We are proud to have representatives from our Board of Directors and community partners join us in giving back to our community. Thank you to everyone that contributed and supported St. Leonard's Place Peel in this fundraiser.

We look forward to hosting this great event annually!



32
VOLUNTEERS

WE
RAISED...

\$8351

brampton bramalea
feb. 25, 2023

St. Leonard's Place, Peel



The **Coldest Night of the Year** is a winterrific family-friendly walk to raise money for local charities serving people experiencing hurt, hunger, and homelessness. Team up, fundraise, walk, and **gather for good**... because it's cold out there.

walk / donate / volunteer / share / cnoy.org

RESIDENT ADVISORY COUNCIL

The Resident Advisory Council meetings held at SLPP have been instrumental in fostering a sense of community and giving residents a platform to voice their opinions and concerns. These meetings, which typically averaged 9-11 residents in attendance, served as a vital conduit for open dialogue between the residents and the organization.

EMPOWERING RESIDENT VOICES

The Resident Advisory Council meetings provided a space where residents could freely express their opinions, ideas, and concerns. This empowerment of resident voices has been fundamental in shaping the direction and programming at SLPP.

PROGRAMMING AND ACTIVITIES

Residents actively contributed to discussions about the programming, activities, and outings offered by SLPP. Their input played a crucial role in tailoring these aspects to better suit the needs and preferences of the community.

COMMUNITY BUILDING

These meetings have not only allowed residents to engage in decision-making but have also contributed to the sense of community within SLPP. The residents' active involvement has helped strengthen bonds and connections among peers.

ADDRESSING CONCERNS

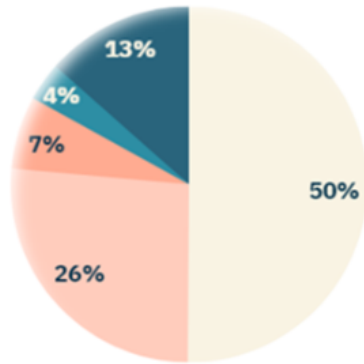
Concerns raised during these meetings were addressed promptly and transparently by the organization.

CONTINUOUS IMPROVEMENT

The Resident Advisory Council meetings at SLPP have been a significant success in promoting resident engagement, community building, and continuous improvement. The active participation of residents has not only enhanced the overall living experience but has also reinforced the sense of ownership and belonging within SLPP.

FINANCIAL REPORT

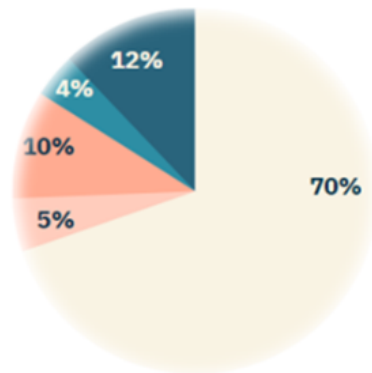
Audited Financial Statements For the year ending March 31, 2023



Revenue	2023	2022
Correctional Services Canada	3,140,536	2,902,192
Regional Municipality of Peel	1,650,281	1,602,104
Residents' Board and Parking	414,158	400,091
United Way Greater Toronto	220,267	220,267
Other Funding and Income	843,267	873,131

Expenditures

	2023	2022
Compensation & Employee Benefits	4,179,764	4,223,203
Meals and Provisions	283,471	299,772
Building Repair & Maintenance	577,135	556,083
Program	235,214	186,166
Administration, Amort. & Professional	726,040	715,071



TASHA-CHIVAUN WILLIAMS EDUCATION FUND BURSARY

I am the recipient of the 2023 Tasha-Chivaun Williams Student Education Fund Bursary. This fund was created to encourage individuals such as myself to continue to pursue educational goals. I am grateful that St. Leonard's Place Peel is an organization that strongly believes in nurturing talent and fostering personal development as well as the importance of educational development.

I began working at SLPP in 2017 on the overnight shift rotation. I remember having several conversations with myself about what would be next for me... what would I do because the night shift was not ideal when raising young children. I then thought to myself, why not go back to school? You can never go wrong with receiving an education. SLPP was supportive of my goals and allowed me the freedom to further advance my education. This award granted me the time needed to focus on my studies while remaining in a position of being able to continue providing for my family.

There are limited words to describe the amount of gratitude that I hold for the ability to have an opportunity to apply for an education fund. Many organizations do not offer their employees opportunities to further advance but SLPP has demonstrated that investing in their employees is a priority when investing in SLPP as a whole. With this opportunity, I have been able to share acquired knowledge gained through my educational pursuit, with my colleagues for the betterment of the staff and organization.

Your generosity and kindness assist in changing the lives of not only the student but also families. Anew, I am truly grateful for the opportunity and anticipate becoming a donor sometime in the future to pay it forward and assist another person with dreams of advancing educational attainment.

-Jaleesa Brown

STAFF AWARDS

In recognition and celebration of our staff that were nominated by their colleagues at St. Leonard's Place Peel for the following team awards:

Employee of the Year

Satpreet Sidhu

Team Player Award

Jeff Gray

Rookie Rockstar Award

Tamia Douglas

Above and Beyond Award

Kaprice Isaacs

Client Service Award

Sharon Whittaker



OUR TEAM

ABDUL A.
ABIGAIL O.
ADEDOTUN O.
AGNETHA Z.
ALYSSA M.
ANDREW P.
ANGELA R.
ANTUN G.
ARJUN S.
ASHLEY M.
BARTEK C.
BEAUTY O.
BROOKE W.
BRUCE M.
BRUME O.
CANDICE M.
CARLOS N.
CHANEL D-D.
CHEVON M.
CINTRA R.
CLARK L.
CLEOPATRA R.
CORL W.
DANUTA G.
DEBIESHA W.
DEEQ A.
DENEIKA T.
DIANA S.
DILBIR G.
DOLAPO O.
EKUNDAYO A.
EMEM E.
GAIRY S.
HATIDJA I.
HEATHER B.
HUSSEIN M.
IAN M.
JALEESA B.
JANELLE R.
JAPJOT R.
JACQUELINE F.
JAZMIN M.
JEFF G.
JENNIFER A.

JIMMY V.
JOSH C.
JOYCE L.
JOYCELYN N.
KAPRIECE I.
KEISHA Y.
KELLY-ANNE M.
KEMANI G.
KENNETH A.
KETESHA M.
KWABENA B-A.
LAMANDA J.
LATISHA D.
LYSTRA A.
LORETTA F.
MAGDALENE A.
MAKEBA L.
MALIK B-S.
MILLINDA P.
MONICA P.
MORGAN D.
NATALIE P.
NATOYA W.
NEALIA L.
NIASHA R.
NICOLE M.
NICOLIA R.
NIGEL M.
OPAL M.
PETER W.
QUENTIN L.
RAFAEL D.
RITA O.
RITU B.
SADIKI J.

SAMANTHA R.
SAMUEL D.
SANDIA L.
SARA A.
SARAH D.
SATPREET S.
SHAHANA S.
SHAI S.
SHANICE E.
SHARRIE M.
SHARON J.
SHARON W.
STEFANIA D.
STEPHEN M.
SUMATI B.
TANIEKA H.
TAMESHA R.
TAMIA D.
TEMI O.
THOMAS M.
ZAIN M.

MANAGEMENT

LESLIE BARNES
MELISSA MCDERMOTT
CHRISTINA SINNOTT
NIKIMA LESLIE
JEREMY RODRIGUES
CAREEN BARRETT
MARK HEADLEY
TOM TRESCHER



ST. LEONARD'S
PLACE PEEL

it's how we care

BOARD MEMBERS

Sylvia Kucinska De Ocampo President

Rizwan Hassan Vice President

Owen Lobo Treasurer

Shane Guadeloupe Secretary

Funto Julius

Christy Upshall

Andreas Spence

Cynthia Okwudili

Lisa Yetming

Jennifer Graham

Mike MacLellan

Mide Seyi-Ajayi

Anas Aziz

Mary Pagani



OUR FUNDERS, DONORS & PARTNERS

St. Thomas Aquinas

Voxx Sports

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Maridan Inc.

Knights of Columbus

Rotary Resolve Club of Bramalea

City of Brampton- Advance Brampton Fund

Mississauga Community Foundation

Ontario Trillium Foundation

Brampton Caledon Community Foundation

TD Bank Group

United Way Greater Toronto

Correctional Services of Canada

Regional Municipality of Peel



BLACK HISTORY MONTH

2023



Below are a few examples of some of the artwork created by residents during the Black History month Paint Night.



TRUTH AND RECONCILIATION DAY

In honor of Truth and Reconciliation Day, staff and residents were encouraged to wear an orange t-shirt to honor the many affected by the Canadian-Indian residential school system.

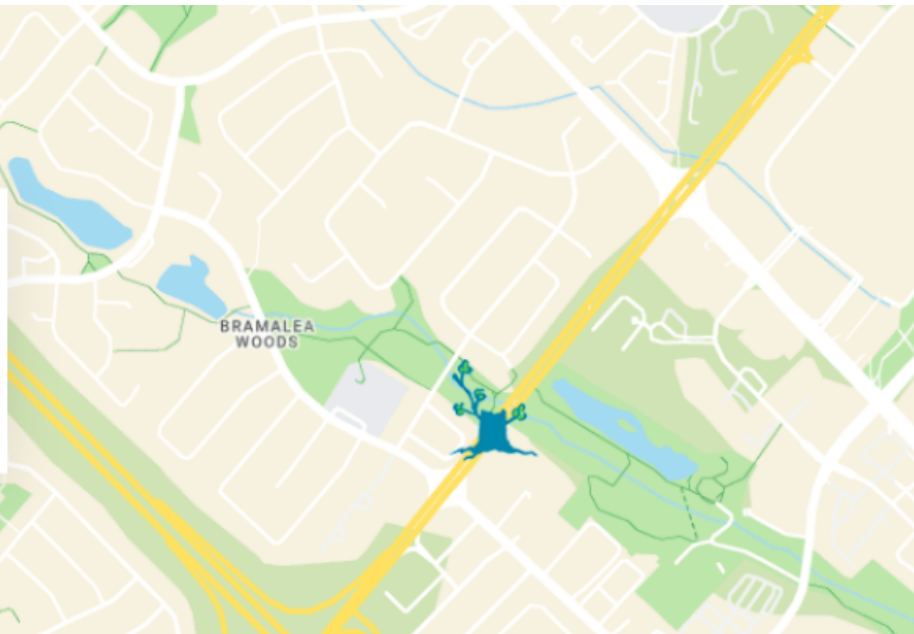


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